**WORK CARD 3**

**COOPERATION WITH THE TRAINING GROUP**

YOUR TASK IS TO CARRY OUT THE TRAINING ON "OPERATION OF BANQUET EVENTS WITH WINE TASTING ". TRAINING GROUP NUMBER IS 8 PEOPLE. SELECT THE ELEMENTS OF THE TRAINING WHICH WOULD HELP YOU TO WORK EFFECTIVELY WITH THE TRAINING GROUP.

**I. PHYSICAL ENVIRONMENT**

1. a small and cosy room
2. spacious room
3. big station to set up the buffet
4. 2 small stations to show the dishes
5. preparing the needed wine glasses before training
6. preparing the basic table wear
7. being able to use a computer

**II. CHARACTERISTICS OF THE trainer**

1. ability to speak fluently
2. self-criticism
3. openness to feedback
4. not taking into account the feedback
5. respecting the group
6. belief in their own infallibility

**III. Forms of work during coffee making and serving**

1. group work
2. work in small groups
3. individual work

**IV. cooperation with the group**

1. distant contact with the group
2. politeness and openness
3. Assertiveness