**WORK CARD 3**

INTERPERSONAL COMMUNICATION

WHAT BEHAVIOURS OF YOUR PARTNER INFLUENCE THE CONVERSATION WITH THEM?

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| NOTES FOR THE TRAINER:  This task is aimed at inviting the participants to self-reflection about their own behaviour, which is observed in other people, influencing the course of the conversation. |

1. Divide the group into 4 teams.
2. Give each group one sheet of paper and several pens.
3. Give each group a problem to discuss:

You work as a chef. You meet with different behaviours of colleagues, boss. Recall those situations that have affected you directly or ones that you have observed. Answer the question:

* + Group 1: What behaviour of colleagues or the boss makes it difficult for you to provide them with information?
  + Group 2: What behaviour of colleagues or the boss helps you in providing them with information?
  + Group 3: What behaviour of colleagues or the boss makes it difficult for you to listen to them?
  + Group 4: What behaviour of colleagues or the boss helps you listen to them?

1. Inform that each group that after discussing the problem, they should write down the conclusions on the sheet and put it in a visible place.
2. Teamwork time - 10 minutes, presentation time of 2 minutes for each group.

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| Additional tips:   * control the time, * check if the teams understand the topics well, * In conclusion, participants prepare joint conclusions, * thank the speakers. |